

TOM DALY

CLERK-RECORDER

ORANGE COUNTY
HALL OF RECORDS AND FINANCE
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Orange County Clerk-Recorder Launches Online Application and Appointment System for Birth and Other Vital Records

For the public's convenience, Orange County Clerk-Recorder Tom Daly has begun an online application and appointment system for persons to request copies of birth, death and marriage certificates.

Orange County is the first county in the state to implement such a system. By accessing the department's website - www.ocrecorder.com - customers can submit a request form for copies of vital records electronically 24 hours a day. Customers can also make an online appointment to pick up their requested copies.

After an online request is submitted, customers have 30 days to come to the Clerk-Recorder's office and pick up their records.

Vital records include certified copies of birth, death and marriage certificates. Customers typically need copies of their records for a variety of purposes, including enrolling children in school, registering children in little league sports, purchasing insurance or obtaining a passport.

"The system is a convenient time-saver," said Phong Trangia of Anaheim, who picked up a copy of her marriage certificate with her husband. "All you need to do is to just fill out the online application, show up at the appointment window with proper legal ID, and you will get whatever you requested."

These new online opportunities benefit both the public and the department. The system reduces the volume of data the department staff must enter and shortens a customer's wait time to obtain a document from an average of twenty minutes to seven minutes. Last year the department processed over 140,000 copies of birth, death and marriage certificates.

County Clerk-Recorder Tom Daly continues to reinforce his department's commitment to efficiency and public service. "This is another example of our efforts to make our services more convenient and user-friendly. The Clerk-Recorder website is already one of the most visited county websites and it makes sense to have this new system available to our customers," said Daly.

To submit an online vital request and to make an appointment, visit www.ocrecorder.com. The department website also continues to provide information on how to obtain copies of vital records by mail, fax and in person.

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